NER Hospital Librarians
Summer Session

August 12, 2019
Agenda

• 9:30am  Coffee/tea and networking
• 10:00am  Summarize the National Library of Medicine changes
• 10:30am  Construct document delivery workflow charts
• 11:30am  Wrap up and break for lunch
• 1:00pm  Impostor Phenomenon with Michelle Bass
• 2:30pm  Wrap up and evaluation
NLM Changes

- LoansomeDoc
- DOCLINE 6.0
- LinkOut (Outside Tool only)
- New PubMed
- EFTS—not NLM, but MLA
Write to the Help Desk

Subject *

First Name *  

Last Name *

Email Address *

Description: (Please include the NLM Product or Service you are writing about.) *

We are happy to help you find health information resources. However, we cannot answer questions about medical cases or give specific medical advice; we are not physicians, nurses, or pharmacists.
LoansomeDoc is Gone—Impact?
DOCLINE 6.0—How’s it going?
LinkOut will be Outside Tool Only (2020)

• Requirements for Outside Tool:
  • Link Resolver from vendor or open source
  • ILL form that pre-populates with PubMed citation (email form works!)

• Library icon on **every citation**.

• Icon will be viewable in PubMed Mobile.

• Publisher icons will remain.

• Lists of **LinkOut Only** on tables.
New England Region: LinkOut Only A-H

- Austen Riggs
- Berkshire Medical
- Beverly Hospital
- BU Medical
- Brattleboro Memorial
- Bristol Hospital
- Caritas Norwood
- Caritas St. Elizabeth
- Catholic Medical

- Cooley Dickinson
- Dana Farber
- Danbury Hospital
- Eleanor Slater
- Franklin Medical (Baystate)
- Gaylord Hospital
- Hospital for Special Health Care
- HRS Health Sciences
LinkOut Only 1-V

- Ida S. Charlton
- Inland Hospital
- LaPalme Health Sciences
- Maine Coast Memorial
- **Maine Medical**
- McLean Hospital
- Naval Ambulatory
- **Partners HealthCare**
- Rutland Regional

- St. Francis (Hartford)
- Spring Harbor
- St. Joseph (Nashua)
- St. Joseph (Maine)
- St. Mary (Maine)
- St. Vincent (Connecticut)
- Tobey Hospital
- VA (Brockton and Northampton)
Not NLM, but... EFTS and MLA

• EFTS—UConn Health unable to continue operation as of 12/31/2019
• 400 respondents to May 2019 survey indicated a willingness to accept updated fee structure + one-time registration fee to support cost of developing a new platform.
• Medical Library Association, in collaboration with UConn Health and the National Library of Medicine, is developing upgraded technical specifications and a business model.

**NLM’s role** relates to data-sharing.

• Assuming the development of a high-quality, cost-effective and sustainable solution, MLA will provide EFTS services in the future.
Document Delivery Workflow Chart

• Think about your document delivery workflow
• 12-year old workflow to get your ideas flowing
• Three charts:
  • Patron Process: Requesting a Document
  • Library Process: Receiving a Request
  • Library Process: Delivering a Document
• Start with 5-minutes of individual work
• After 5 minutes, opportunity to work with a partner, in small groups, or continue on your own for another 5-10 minutes.
Patron Process: Requesting a Document

• Locates a document (where?)
  • PubMed, Database, Bibliography

• Requests a document (how?)
  • Link Resolver, Library webform, paper form, email, text, phone, other?

• Receives confirmation (yes or no)

• How much is automated? (solid line/dotted line)

• Optional: Requests from Other Institutions
Library Process: Receiving a Request

• Receives Request (how?)
  • Link Resolver, Library webform, paper form, email, text, phone, other?
  • DOCLINE, OCLC

• Checks Citation (how?)
  • Complete citation, embargo, in English?

• Checks Holdings (how?)

• Checks Status (how?)
  • On-the-shelf, open access, in holdings, available through DOCLINE or OCLC

• How much is automated? (solid line/dotted line)
Library Process: Delivering a Document

• Locates Document (where?)
  • On-the-shelf, open access, in holdings, available through DOCLINE or OCLC

• Requests Document (how?)
  • DOCLINE, OCLC, listservs, other?

• Receives Document (how?)
  • DOCLINE, OCLC, ILLiad, email, FAX, USPS for books

• Delivers Document (how?)
  • Email, FAX, library pick-up, interoffice mail, text, other?

• How much is automated? (solid line/dotted line)
Lunch

Feel free to take a walk.

Please be back by 12:50 for our afternoon speaker!
Imposter Phenomenon


Lightning Presentation in Chicago.
Cris Muia suggested topic for NER Hospital Librarians.
Co-author Michelle Bass is in Boston!
Evaluation and Continuing Education Credits

Please fill out the evaluation form at: https://nnlm.gov/Zih

Thank you for participating in today’s event 😊

Upcoming webinars:

• *NLM Resources for Nursing and Allied Health* with Janene Batten and Alexandria Brackett on Thursday, December 10th at 2:00pm

• *New PubMed: Promoting Advantages to Patrons* TBD