



# Health and Wellness Services for Your Community for Public Libraries

- Reliable and authoritative health information resources
- Providing health reference services
- Creating and planning health-related programming and outreach

- Fall 2017 and Spring 2018 cohorts
- 4 week course
- Moodle platform
- 12 Medical Library Association CE credits
- Meets requirements for Level 1 Consumer Health Information Specialization (CHIS)


- Locate local health assessment reports and identify the health concerns in the library's community and apply that knowledge to health reference, resources, and programming
- Recognize and understand the importance of health literacy and the differing needs of a diverse community
- Utilize best practices to evaluate health website, applications, social network sites and guide patrons in their usage of these tools
- Recall best practices when conducting health reference with patrons including but not limited to legal and ethical issues
- Utilize recommended resources from NLM, NIH, and other organizations to meet diverse health information seeking needs
- Apply best practices for health collection development and maintenance of consumer health materials in a variety of formats
- Develop programs and services utilizing best practices and incorporate health information resources

"Even though I did not finish the assignments, it was a very useful, informational course. I learned a lot and continue to work to incorporate these learnings into my work."

"This course has been a great catalyst for our library to think more about our role connecting people to consumer health information. Thank you!"

### 3 Month Follow Up Survey Results

Have you or are you planning to use what you learned in the course to do any of the following:	Yes	Plan to
Share a resource with a fellow staff member?	81%	13%
Share a resource with a patron(s)?	67%	30%
Share a resource with a library staff member from another organization?	39%	35%
Develop new materials or handouts for your library?	33%	48%
Update the collection development policy related to health sources?	14%	47%
Weed the health section?	47%	31%
Purchase new health materials?	45%	31%
Used and or shared health resources appropriate for diverse populations?	42%	42%
Share criteria for evaluating trustworthy health information with patron(s)?	55%	36%



**U.S. National Library of Medicine**  
National Network of Libraries of Medicine

